



CITY OWNER'S **MANUAL**

 **DENAGO**
EV

DENAGO
EV

10 MIN.
CURB
SIDE
PICK UP

free people



Thank you for choosing



Inspired by Mount Denali, Denago EV represents resilience and a spirit of exploration. Our electric golf carts/LSVs combine innovation and sustainability, offering a comfortable, efficient, and environmentally harmonious journey. With Denago EV, embrace a future where every ride is an eco-friendly adventure.

BEFORE YOU GO OUT AND RIDE

Please sign up and register your brand new Denago EV at

owner.denagoev.com

This step is essential to activate your warranty, receive updates, and join our weekly surprise gift drops inside the Denago EV Owner Portal. It's a quick step to unlock all the benefits of your purchase!

**You can also find the digital version of the City Manual in the Owner Portal for easy and convenient access.*





OUR COMMITMENT

At DENAGO EV, we are dedicated to providing an exceptional experience for both our valued customers and our trusted dealers. Our commitment is to deliver top-quality products and unbeatable customer service that surpasses the highest standards of excellence. We strive to ensure customer satisfaction through innovative solutions, reliable support, and a seamless purchasing experience.

To our customers, we promise to listen to your needs, exceed your expectations, and continually improve our brand to enhance your satisfaction. Your trust in us is our greatest asset, and we are committed to maintaining it through integrity, transparency, and unparalleled service.

To our dealers, we pledge to be a dependable partner, offering you the resources, support, and opportunities needed to thrive in a competitive market. Your success is our success, and we are devoted to building strong, long-lasting relationships based on mutual respect and shared goals.

Together, we will continue to grow, innovate, and achieve excellence. Thank you for being an integral part of our journey.

Sincerely,

*DENAGO EV
Plano, TX
Dallas, TX
Irving, TX
St. Petersburg, FL
Chino, CA*

ANY QUESTIONS?

For any and all questions please do not hesitate to reach out via email, phone number, or the official Denago EV social media page.



www.DenagoEV.com



contact@denagoev.com



866-996-3838



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INTRODUCTION

Dear Customers,

Thank you for purchasing a Denago EV City! The proper use and care of this product are outlined in this instruction manual. Adhering to these instructions ensures your safe and worry-free use of the vehicle for a long time.

PURPOSE OF USE

The vehicle is designed for use on flat, smooth, and accessible surfaces. It can be used for rural road driving. The vehicle requires an adult to drive. The vehicle is not intended to be used on rough terrain.

The vehicle is equipped with an AC motor rated at 5KW. The speed is changed by the voltage of the electronic accelerator pedal. The vehicle is equipped with disc brakes to apply the service brake to the vehicle.

SAFETY WARNINGS

This manual contains important safety information and instructions that must be read carefully before using the vehicle.

For your own safety and the safety of others, please follow these rules.

Unsafe and careless use of the vehicle can result in serious personal injury, and the driver can minimize potential hazards by fastening a seat belt. Drivers and passengers should wear seat belts before driving. Avoid rough roads and obstacles. Always keep your hands on the steering wheel while driving.

It is not recommended to drive this product on roads with a slope greater than 30 degrees.

Children under the age of 16 are not suitable for driving this product.

OPERATOR SAFETY

Operator Safety Operators must be well-versed in the controls and functions of the Denago® EV product. Always utilize seat belts and confirm that the vehicle is functioning properly before commencing your drive. To ensure safety, avoid distractions while driving, and keep hands and feet inside the vehicle at all times.

Maintain a safe and controlled speed, particularly in crowded areas. Refrain from making sharp turns or abrupt stops.

Operating the vehicle under the influence of alcohol or drugs is strictly prohibited. Regularly check that the vehicle is in good working order before each use.

Be aware of your environment and the current driving conditions. Avoid using the vehicle in extreme weather conditions, such as lightning storms or heavy rain. Exercise caution when driving on slopes or unfamiliar terrains. Before moving, make sure all passengers are seated and securely fastened.

Golf cart and LSV laws and regulations vary from state to state. Please ensure compliance with your local laws before operating.



VIN Location

CART IDENTIFICATION

The VIN or serial number is located behind the driver side wheel on the frame rail of your Denago[®] EV. This should match your MCO/MSO for Street Legal only vehicles. On the plate you will also find the production month, day, and year of production. For vehicles not sold as LSV's, you will have a Serial Number. Ensure you obtain your serial number from the dealership your purchase your Denago[®] EV from.

THE CITY DASH



1 Steering Wheel: The padded Denago EV wheel is cushioned and adjustable. You can activate blinkers, turn on your headlights and brights, and honk your horn. Every steering wheel comes with an attached microphone for clear phone calls.

2 Touch Screen: There is 10.1 inch touch screen located on the top of the dashboard of all upgraded Denago EV models that shows your speed, battery percentage, and all integrated apps.

3 Cupholders: Each Denago EV model dashboard has 4 cupholders.

4 Glove Box: There are glove boxes located on the passenger side of the dashboard.

5 USB Ports: 2 USB ports for charging devices.

6 Gear Dial: Quickly change gears by spinning the Denago EV gear dial.

7 Emergency light switch: The switch presses the front and rear turn signals to flash the emergency light at the same time, and the switch turns off the emergency light when pressed again.

8 Volume: Adjust your Touch Screen volume with this easy-to-use dial.

9 NFC Key Card: Start your golf cart by touching your Key Card to the Denago logo.

USING YOUR CITY

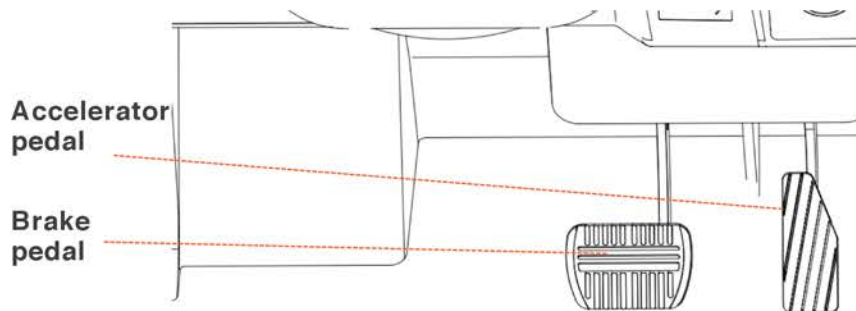
Starting Your City

In your Denago EV, you will see on the right side of the steering column, an impressed Denago Logo! (*see the diagram below*)



In order to start your cart, place your foot on the brake, and place the card directly on the logo. The hazards button and gear knob will light up, and the screen will display the Denago logo. Please make sure the vehicle is started in the **Neutral "N"** position every time.

BRAKE AND ACCELERATOR PEDALS



When you need to drive, press the accelerator pedal, and the vehicle can start normally. To stop the vehicle, you must first release the accelerator pedal and then press the brake pedal for effective braking. When the accelerator pedal is released, the vehicle will slow down on its own until it stops.

LIGHTS

- 1 High Beams
- 2 Low Beams
- 3 Running Lights
- 4 Left Turn Signal
- 5 Right Turn Signal
- 6 Headlights Off
- 7 Windshield Wipers



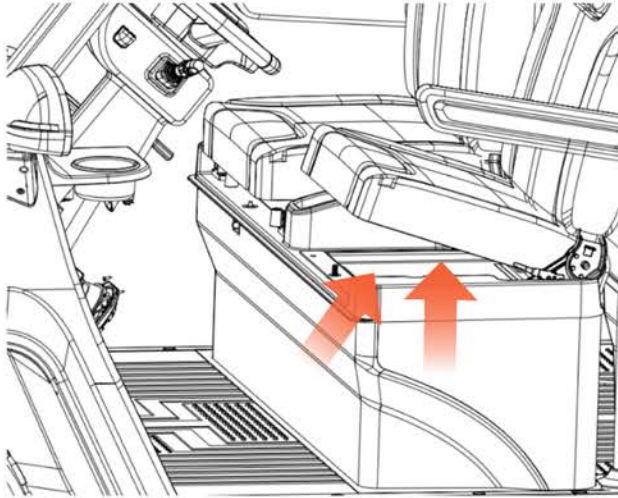
-  To turn the Running Lights on, turn the outer knob towards the front of the vehicle once
-  To turn the Low Beams on, turn the outer knob towards the front of the vehicle twice
-  To Turn the Windshield Wipers on, turn the inner knob towards the front of the vehicle once
-  To Turn the Brights on, push the lever forwards towards the cart dashboard
-  To signal a left or right turn, push the lever up for right and down for left



- 1 Ensure the Denago® EV is on
- 2 In **SETTINGS** select **LED**
- 3 Press the **SOUNDBOX** setting to turn it on

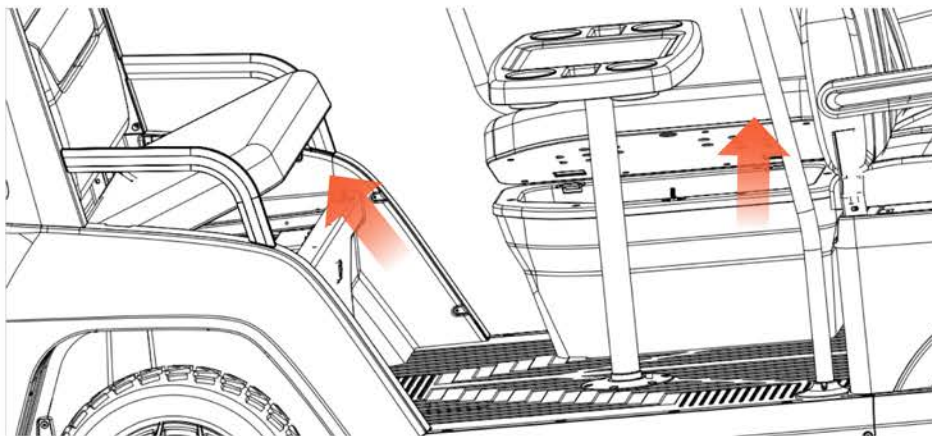
STORAGE

OPENING OF THE FRONT SEAT CUSHIONS



The driver's and passenger's seat cushion can be opened by pulling up, and the seat cushion can be pulled out in the direction of the car. Under the front seat cushion is where the battery pack is mounted.

OPENING OF THE MIDDLE AND REAR SEAT CUSHIONS



The middle and rear seat cushions can be opened by pulling up. The controller and charger are under the rear seat cushion. You can use the middle seat as a storage compartment or a cooler.

REAR STORAGE



Insert the rear storage box key and rotate clockwise to unlock then rear storage compartment. Then lift the hood to access the trunk.

Note

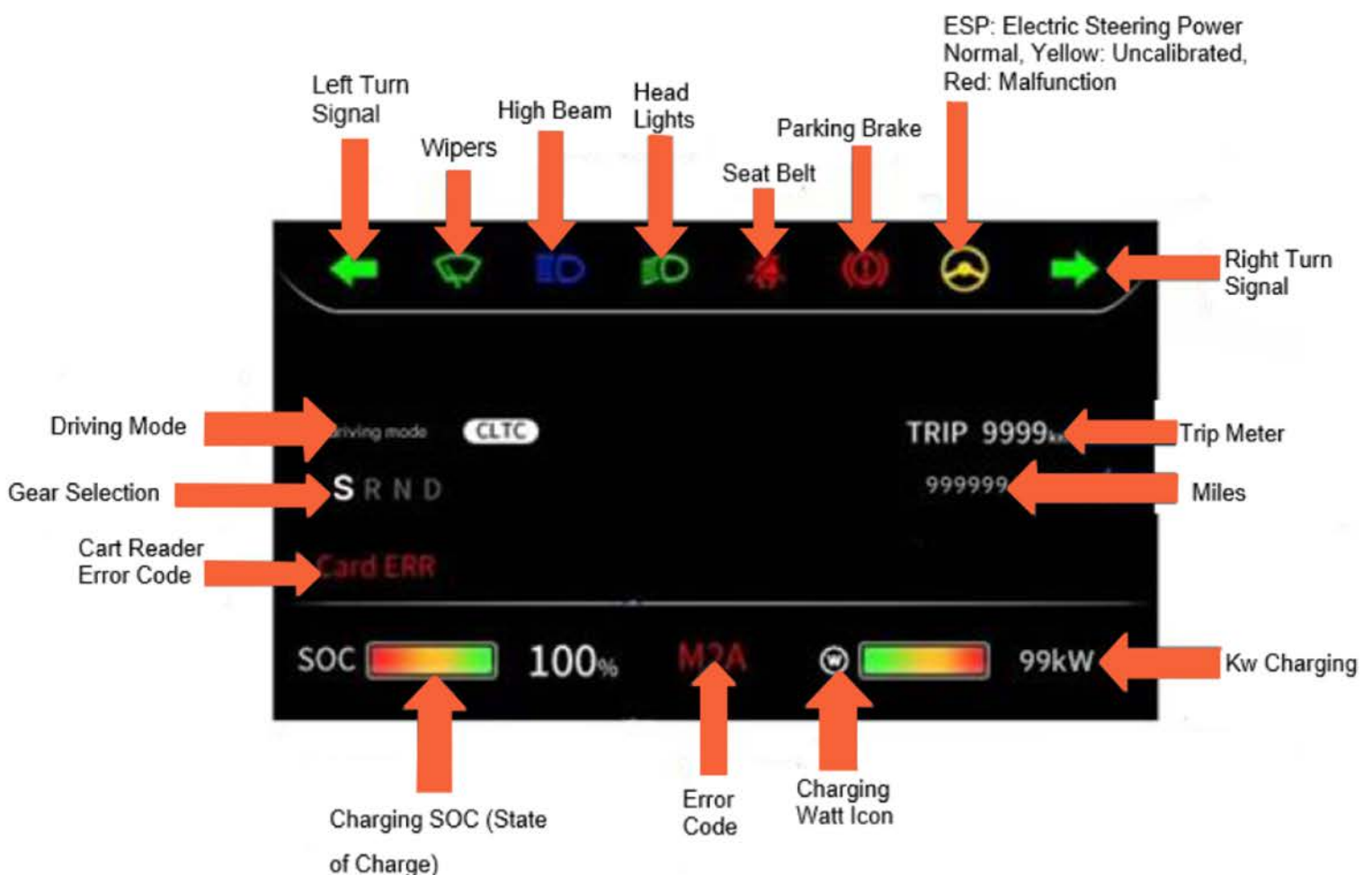
All Denago City vehicles will come with a set of keys that unlock both the dashboard and rear storage compartments.

MONITOR

Your Denago EV City comes with two monitor display screens:

- There is the **Driver Assist Screen** located just behind the steering wheel.
- There is the **Central Touch Screen** located on top of the dashboard

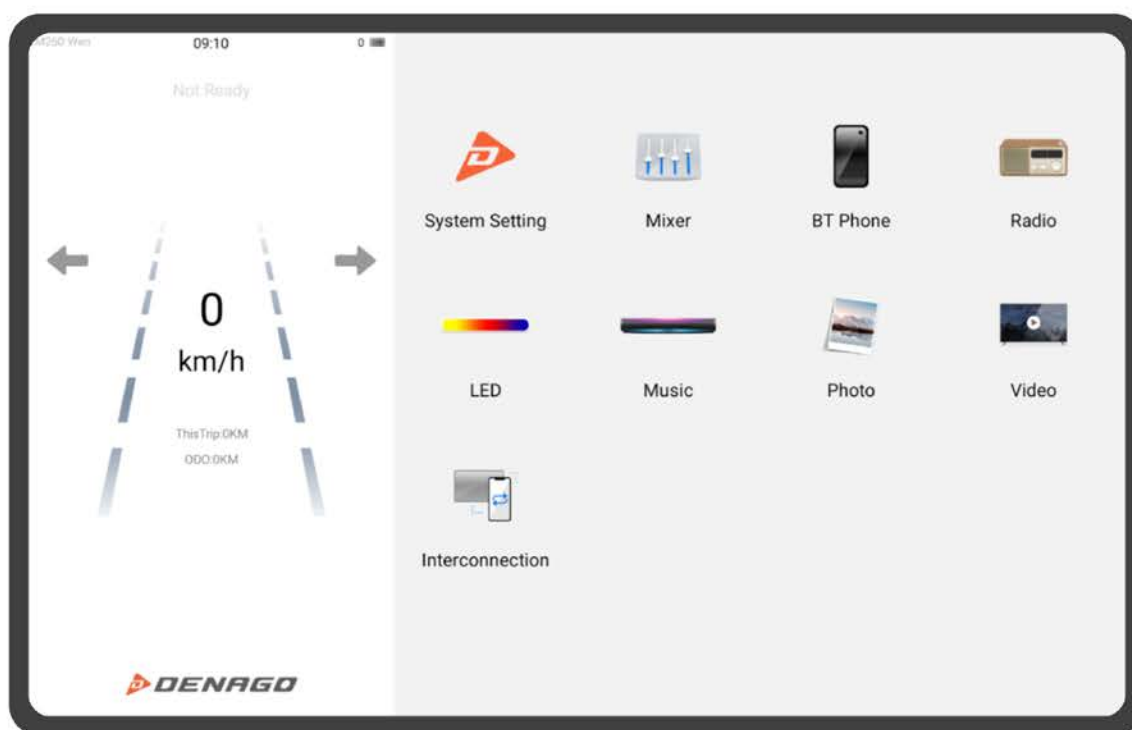
DRIVER ASSIST SCREEN



CENTRAL TOUCH SCREEN

The modern 13" easy-to-read digital Monitor in your City displays key information, including speed, battery level (State Of Charge), and mileage. Additionally, it offers backup camera assistance for enhanced safety and convenience.

To change KPH to MPH, turn the high beams on and off 6 times in a row within 10 seconds and it will switch automatically. You can pair your phone to your City and use Apple CarPlay or Android Auto for navigation, music and control of the soundbar. We encourage you to explore all the features and functions of your monitor.



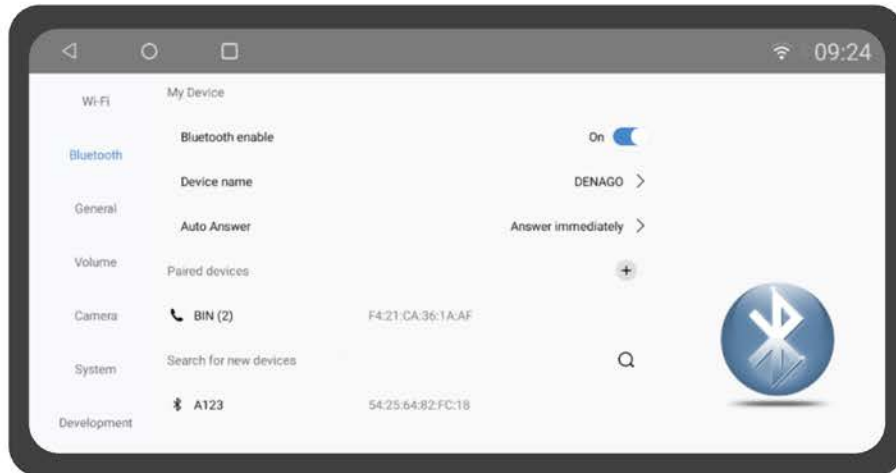
INDICATORS

- Vehicle Status Display - Icons such as seat belt, turn left and right, high beam, low beam, and controller status are displayed.
- Speed - will be used as a speedometer accurately displaying your current speed.
- Mileage - Displays the current trip mileage and the total mileage traveled by the vehicle. The single mileage will be cleared after each power off and the total mileage cannot be cleared.

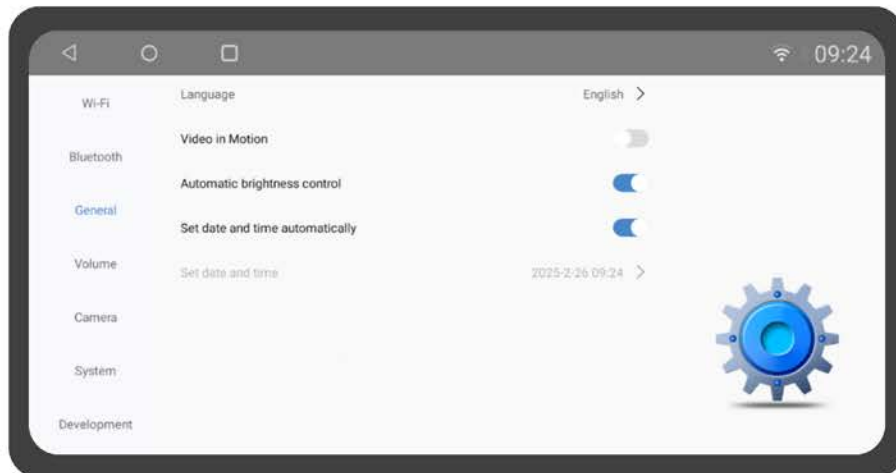
SYSTEM SETTINGS

Wi-Fi - You can select your network and connect to the internet

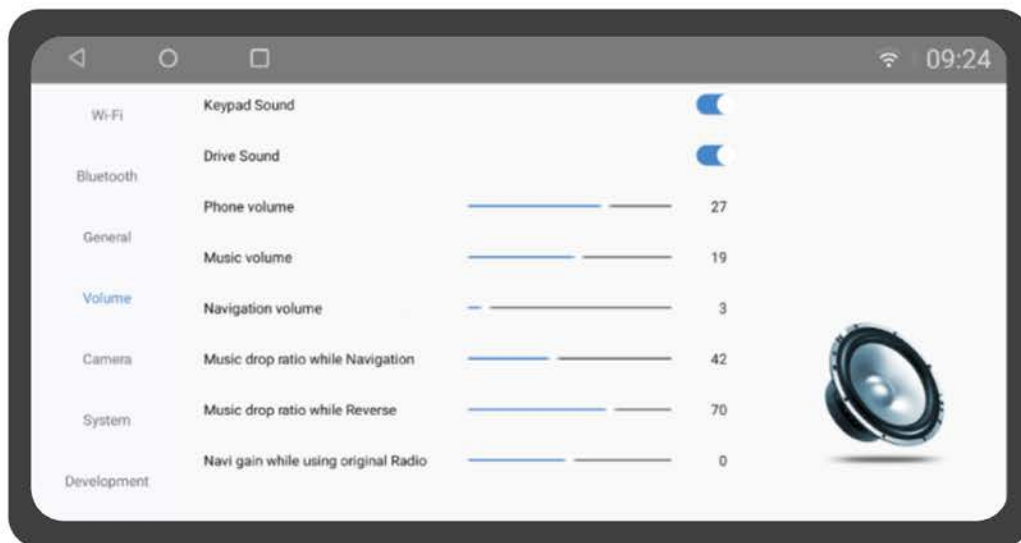
Bluetooth - Search for the corresponding Bluetooth devices. It can perform functions such as Bluetooth dialing, search for Bluetooth phones, call log query, download mobile phone books, and play mobile phone Bluetooth music.



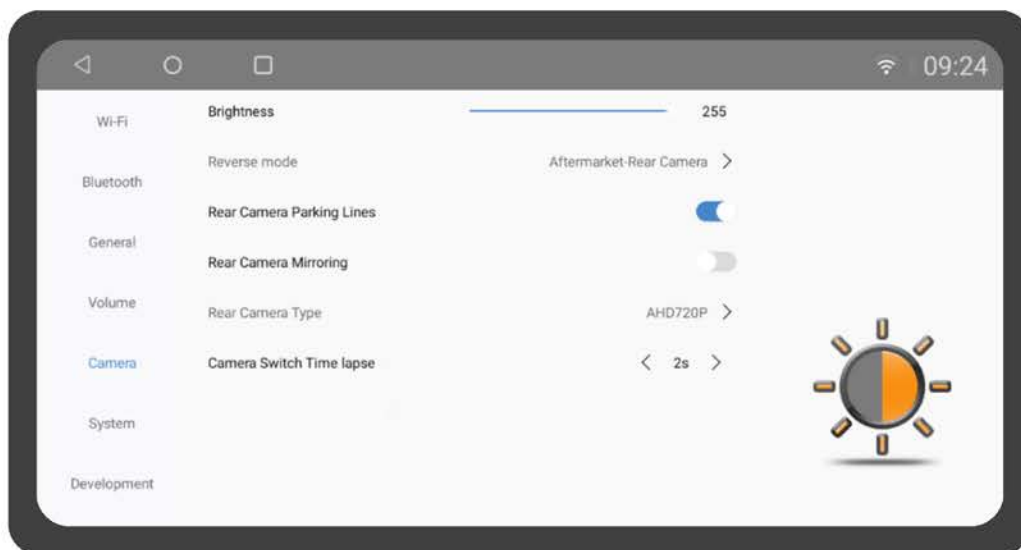
General - You can set the language, screen brightness, and date and time. The time and date can be set to update automatically over the WIFI network or manually.



Volume - Set the sound and volume in the system. You can also use the knob on the dashboard to adjust the volume level.



Camera - Adjust your rear-view camera display settings.



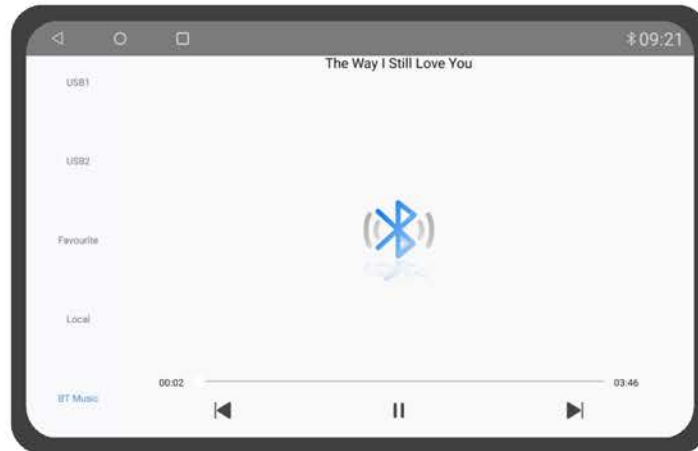
System - View system information.

MIXER

Enter the Equalizer Interface to adjust your frequency gain and create custom presets.

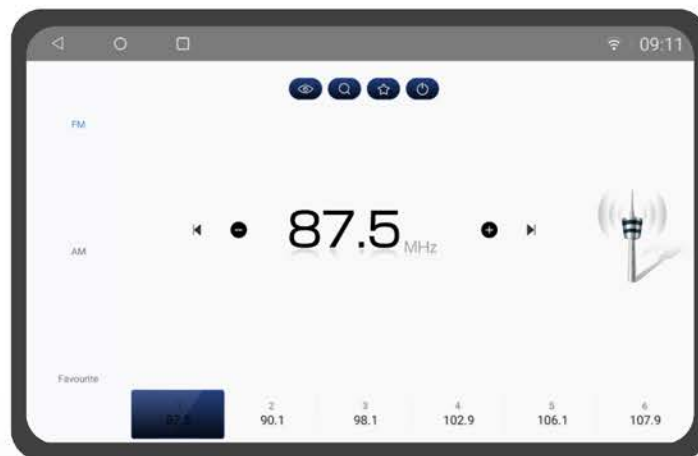
BLUETOOTH

Click on BT Phone to access the Bluetooth Interface to view and play music from your connected device.



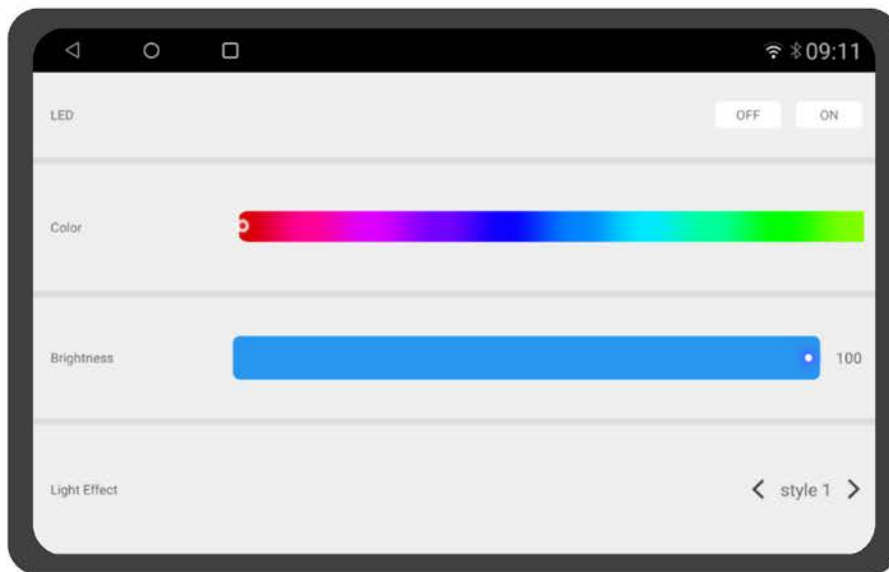
RADIO

Click on the radio function to turn on the radio.



LED

Click the LED icon on the main interface to enter the ambient light control function.



MUSIC

Click the Music icon on the app interface to enter the music playback interface.

The City music system support all audio playback: AAC, MP3, MP2, WAV, WMA, OGG, AU, FLAG, M4A, M4R, MKA, MMF, APE, AIFF, AC3, DTS, AMR, WAV Pack, MID, RA, AIF, DSD.

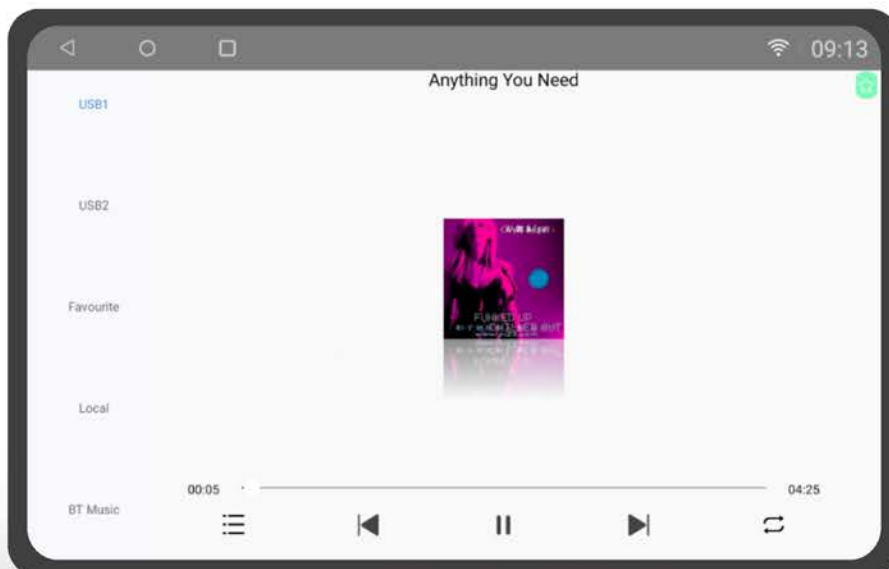


PHOTO AND VIDEO

Access photos and videos from the supported formats:

3GP, ASF, AVI, DAT, F4V, FLA, MKV, MOV, MP4, MPG, RM, RMVB, TRP, TS, VOB, WMV, 3G2, 3GPP, MPEG, WEBM, AVI_DIVX, AVI_XVID



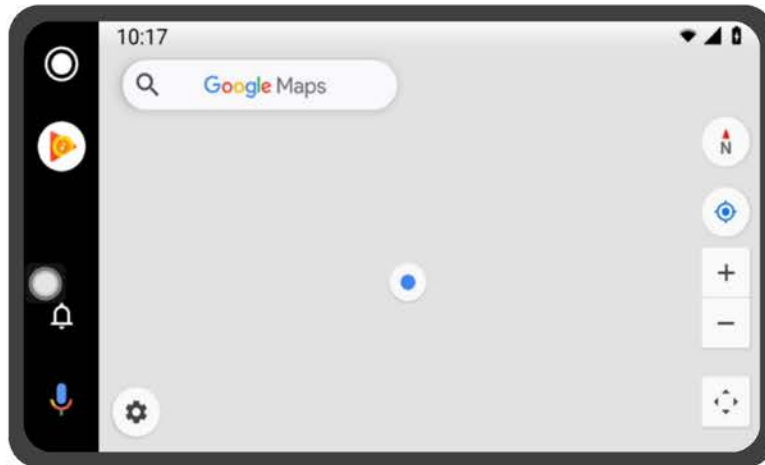
Icon	Function	Icon	Function
	Select USB1 content.		Select USB2 content.
	Select local video content.		Previous video.
	Play/pause.		Next video.
	Play the progress bar, swipe to fast forward/rewind.		Video remains.

INTERCONNECTION

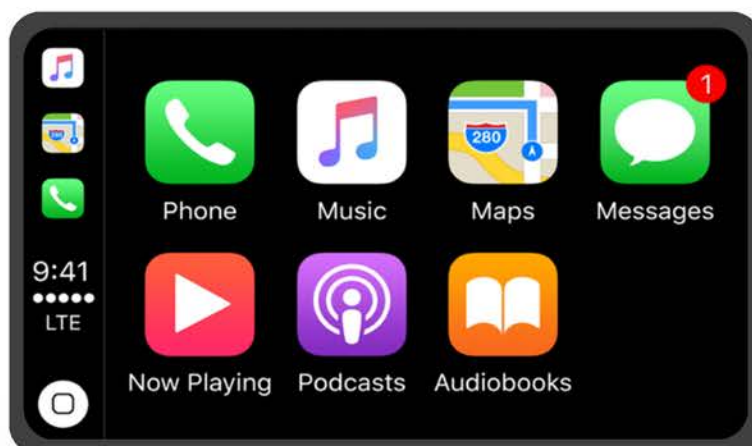
The machine supports Android Auto and Apple CarPlay interconnection functions. To connect your device, select mobile phone interconnection and select the type of mobile phone you need to use.

1 Android phone

Android phone USB connection/or Bluetooth wireless connection, after connecting, follow the phone prompts, confirm that the Android-Auto app is allowed, and then cast to the car display for use.



2 Apple mobile phone operation steps, plug in the mobile phone USB cable/or Bluetooth to open the connection, confirm that the mobile phone allows the device to connect according to the prompt point, and enter the CarPlay interface to use.



ELECTROMAGNETIC BRAKE SYSTEM

The City's Electro Magnetic Brake system uses electromagnetism for efficient braking, reduces wear, and has a longer lifespan. No manual action is required to engage the brakes when parking.



EMB RELEASE SYSTEM



The EMB knob is located in the battery compartment on the driver's side. Turn the EMB release knob clockwise to manually release the brake. Once released, the cart can be pushed.

You must turn the EMB knob back counterclockwise in order for the cart to be driven.

BATTERY

DENAGO® LIFEPO4 BATTERIES

The Denago® EV City can be equipped with the 51.2V 205Ah Denago® LiFePO4 Batteries, engineered for high performance, longevity and safety.

Please make sure to always charge your batteries as lithium batteries are equipped with a BMS (Battery Management System) that will shut down below the set parameters. We recommend heading back at 30% SOC to prevent shutdown as the controller is programmed to protect itself when it reaches 36V or below. It takes 2 full Charging Cycles to break in our new battery.

Normal Storage Temperature: 32°F - 140°F

The first 10 to 20 charge/discharge cycles are critical to reaching 100%. Please avoid fully draining them as this can cause major issues for your batteries.



51.2V 205AH
60-80 MILE RANGE



HERE ARE SOME OTHER TIPS FOR LITHIUM BATTERY CARE

- ✓ **Charge regularly:** Charge lithium batteries at least once a month.
- ✓ **Use the correct charger:** Only use chargers designed for LiFePO_4 batteries.
- ✓ **Avoid extreme temperatures:** Don't charge below 32°F or store above 113°F.
- ✓ **Store at partial charge:** If storing for 3 months or longer, keep charge between 40–70%.
- ✓ **Check connections:** Inspect terminals and cables for tightness and corrosion.
- ✓ **Clean with care:** Wipe battery housing with a dry cloth; avoid water contact.
- ✓ **Avoid overloading:** Don't exceed vehicle weight limits; strain reduces battery life.
- ✓ **Shut down when not in use:** Turn off the cart to prevent idle battery drain.
- ✓ **Schedule health checks:** Periodically test battery capacity and balance cells if needed.

Lithium Iron Phosphate batteries don't have a memory effect like nickel-cadmium or nickel-metal hydride batteries, so they don't need to be fully discharged and charged regularly to prolong their life. In fact, smaller discharges can help the battery last longer and do more cycles.



LITHIUM BATTERY DISPOSAL

Lithium Iron Phosphate batteries and devices containing these batteries should NOT go in household garbage or recycling bins. Instead, Lithium Iron Phosphate batteries should be taken to separate recycling or household hazardous waste collection points.

To prevent fires, which can happen if batteries come in contact with each other or with other metals, EPA recommends taping the battery

terminals (or connections) with non-conductive tape. Electrical tape is preferred, but all adhesive tapes not made of metallic material will work.

Denago® EV has partnered with GlobalTech Environmental 1-800-770-2330 for our battery disposal needs.

Please contact us or your local Denago EV for more information on proper battery disposal or battery related issues.

**** PLEASE SEE FIRE HAZARD WARNING ON THE NEXT PAGE ****



FIRE WARNING

- IN CASE OF A LITHIUM FIRE, PLEASE CALL 911
- FOLLOW UP WITH A CALL TO YOUR DEALER

BELOW ARE SOME INSTRUCTIONS ON HOW TO PUT OUT A LITHIUM BATTERY FIRE:

To put out a Lithium Iron Phosphate battery fire, the best approach is to use a Class D fire extinguisher designed for combustible metals, if available. Alternatively, a standard ABC or dry chemical extinguisher can be used, as lithium iron phosphate batteries contain liquid electrolytes that make them a Class B fire. If extinguishers aren't readily available, smothering the fire with sand, baking soda, or dry cement can also be effective.

MORE DETAILED STEPS

1. Prioritize Safety:

If possible, move the burning device or battery to an outdoor area away from combustible materials.

2. Use a Suitable Extinguisher:

Class D Extinguisher: These are specifically designed for lithium metal fires and are highly effective.

ABC Extinguisher: These are effective against Class B fires, which include those involving flammable liquids.

4. Consider Water:

While water can cool the surrounding area, it may not effectively extinguish the fire and could even spread the flames. However, if no other option is available, you can douse the fire with water, making sure the water level is higher than the battery.

5. Prevent Re-ignition:

Lithium batteries can re-ignite after being extinguished, so it's important to monitor the area and potentially cool it down again if it seems to be heating up.

IMPORTANT NOTES

Thermal Runaway:

While LiFePO₄ batteries are less prone to thermal runaway, it can still occur. Internal exothermic reactions can lead to a runaway temperature increase, potentially causing the battery to overheat and ignite

Specific Extinguishers:

Some specialized extinguishers, like the F-500 and One Seven compressed air foam systems (CAFS) <https://www.youtube.com/watch?v=vAd8Bb5LYfk> are designed to be particularly effective on lithium battery fires.

Safety Measures:

It's crucial to follow safety guidelines when using LiFePO₄ batteries, including proper charging techniques, avoiding overcharging, and ensuring the battery is stored in a safe and cool environment. Using BMS (Battery Management Systems) and FCS (Fire Circuit Systems) can also help prevent fires and explosions which all our Denago EV Models are equipped with a BMS System.



SAFE DRIVING

PRE-DRIVING CHECKLIST

- 1 Power on your Denago® EV and observe the power display on the meter. See if you can drive the mileage you need.
- 2 Test whether the brakes are effective by gently pressing the accelerator pedal and then the brake pedal before driving.
- 3 Turn on the combination turn signal switch and see if the left turn signal and right turn signal are flashing.
- 4 Turn on the emergency light switch and observe whether the front and rear turn signals flash at the same time.
- 5 Observe the rearview mirrors on both sides, whether you can see the rear driving situation normally. If you can't see the rear, please adjust the direction of the rearview mirror until you can see the road condition behind you.
- 6 Please fasten your seat belt before driving to ensure your safety while driving.

PRE-DRIVING INSPECTION

- 7 It is strictly forbidden to overcrowd and overload while driving.
- 8 It is strictly forbidden to drive the car after drinking or smoking stimulants and narcotics.
- 9 Electric vehicles should be parked indoors when they are not in use, because if they are left outdoors for a long period of time, rainwater can penetrate into the electric vehicle, resulting in damage to the electrical parts and rust of the mechanical parts, reducing the service life of the vehicle.
- 10 The vehicle is not suitable for working on long slopes with a slope of more than 12 degrees and a length of more than 50 meters for an extended period of time, otherwise the excessive working current may burn out the motor or electronic controller, seriously affecting driving safety.

DRIVING PRECAUTIONS

If you run your Denago® EV as we recommend in the first 1000 km, you can extend its service life and improve economic efficiency.

- 1 Only trained persons should drive Denago® EV vehicles.
- 2 Ensure that all passengers sit firmly and hold on to the handrails before driving. Passengers are not allowed to lean out of the vehicle while it is in motion.
- 3 Slow down and drive carefully on slippery, crowded, or complex road sections.
- 4 When driving in curves and ramps, pay attention to slowing down or braking, and operate carefully to avoid accidents.
- 5 Avoid sudden acceleration when starting the vehicle.
- 6 Avoid pressing the accelerator pedal frequently.
- 7 Avoid pressing the accelerator pedal to the lowest level.
- 8 Do not allow overcharging and discharging of lithium batteries, as it will shorten the service life of the battery.
- 9 Because the vehicle is not designed for driving on the highway, the vehicle is not allowed to drive on the highway, otherwise the consequences could be serious.
- 10 Because the car is manufactured in strict accordance with the vehicle design standards, the vehicle is never allowed to make any modifications after leaving the factory, otherwise the consequences could be serious.

DRIVING PROCEDURE

- 1 Swipe the NFC card on the Denago logo imprint to start the vehicle.
- 2 Turn the gear dial to the desired position (forward or reverse) and determine the selected direction.
- 3 Gradually press the accelerator pedal, and the electric vehicle will start. The more the accelerator pedal is stepped down, the higher the speed.
- 4 To stop the vehicle, gentle press on the brake pedal until the vehicle comes to a rest. Once stopped, turn the gear dial back to (N) Neutral.
- 5 Please pay attention to take the NFC magnetic card with you when leaving the vehicle and manage it properly.



Reiterate: Electric vehicles are only suitable for people with operating licenses! If you are operating an electric vehicle for the first time, please be supervised by a trained technician to avoid accidents!

MAINTENANCE

Depending on the use of your vehicle, the terrain driven, it is harder for us to narrow down the specific needs of your vehicle. On the next page you will find our suggested maintenance schedule.

For Saltwater Environments, please rinse down your vehicle, including your suspension, to prevent corrosion to some of the steel components used in the suspension.

Suggested Maintenance Schedule on the next page



Regular Maintenance is required for optimum and safe performance of your Denago EV. Please use the chart below to perform periodic maintenance accordingly. Please contact your dealer for any questions and/or assistance.

D / Day W / Week M / Month Q / Quarter 1Y / Yearly

Part/Item	Description	D	W	M	Q	Y
Battery	1. Check for damages on battery surface.		X			
	2. Charge the battery.	X				
	3. Tighten the bolt on the battery cable.			X		
	4. Fasten the bolt of the battery terminal. Tightening torque: M8 15-22N. M.		X			
	5. Check whether the battery looks physically undamaged.	X				
	6. Check the state of the charge and health of your battery.		X			
	7. Check whether the battery is fully charged.	X				
	8. Clean the surface of battery and Terminals. Apply Terminal Spray.		X			

Part/Item	Description	D	W	M	Q	Y
Charger	9. Observe the charging status, check if the charger plug gets hot.	X				
	10. Clean the charger and all connections. Check Charger Receptacle.		X			
Controller/ Motor	11. Check all terminals are tightened properly (Turn off the power).			X		
	12. Clean the surface of the controller.				X	
	13. Check controller for tight and secure connections.					X
	14. Check Motor seals and connections.	X				
	15. Check all the hardware and connections of the motor.		X			
	16. Check whether the accelerator pedal works well.	X				
Body/ Chassis	17. Check whether the brake pedal is firm and can be released freely.			X		
	18. Check the brake drum, rotor and brake shoes for wear and tear.				X	

Part/Item	Description	D	W	M	Q	Y
Body/ Chassis	19. Check the EMB break function along with the connector.			X		
	20. Check the break liquid reservoir for proper level.			X		
	21. Check tire pressure and tire surface for wear/tear and Alignment.		X			
	22. Check the shocks for leaks.			X		
	23. Fasten the bolt of steering shaft and lubricate it.			X		
	24. Check whether there is sufficient oil inside of rear axle gear box, 80-90W.				X	
	25. Grease front hubs and steering gear box.				X	
	26. Adjust the front and rear suspension accordingly.				X	
	27. Clean the body and seats. Apply wax if in a salty environment.		X			

**** Maintenance Service Schedule must be done more frequently on vehicles that are constantly subjected to heavy use or severe operating conditions. ****

WARRANTY

Limited Lifetime Warranty Terms and Conditions

Coverage: Denago® EV ("Company") offers a Limited Lifetime Warranty for new electric vehicles or vehicle chassis to be free from material or workmanship defects. This is a parts only warranty for the original purchaser. Denago® EV Corporation ("DENAGO EV") hereby warrants to the Original Purchaser or Lessee, as those terms are defined herein, and subject to the provisions, limitations and exclusions in this limited warranty, that its new vehicle or new component purchased from Denago® EV, or an Authorized Dealer or Distributor shall be free from defects in material and workmanship under normal use and service for the periods stated below.

Warranty Period: Begins on the vehicle's retail date of purchase.

For rental fleets, please see:

Rental/Commercial Limited Warranty.

Components Warranty Coverage

Aluminum Chassis Lifetime

LiFePO4 Battery 8 Years (Full Replacement*)

All Other Parts and Components 2 Years

Exclusions:

- Routine maintenance, normal wear and tear, proper tire pressure and cosmetic deterioration.
- Damage from neglect, abuse, accident, unapproved parts or accessories, or external events like vandalism or acts of nature.
- Repairs not performed at approved dealer locations (repairs by dealer personnel at retail customers' residences are allowed).
- Costs for transportation to/from service locations.
- Fuses, decals (except safety decals), light bulbs, lubricants, trim pieces, seats, routine wear items such as brake shoes, brushes, bushings, mats and pads, tires and maintenance adjustments.
- Cosmetic deterioration, and items which deteriorate or fail due to environmental elements exposure or ordinary wear and tear. Paint fading due to chronic sun exposure or/and improper storage.

Warranty Void Conditions:

The warranty may be void if the vehicle/battery shows signs of:

- Neglected maintenance or usage outside that described in the Owner's Manual.
- Use of non-OEM (unapproved) parts, modifications, or alterations.
- Non-approved electrical installations.

Sole Remedy:

If a defect arises, Denago® EV will, at its discretion, repair or replace the part with original OEM parts or reconditioned parts at factory option. Defective parts, replaced under the terms of this Warranty, are property of Denago® EV and must be returned to Denago® EV upon request.

Liability:

Denago® EV excludes liability for indirect damages, including but not limited to death, injury, or property damage, arising from product defects. All legal claims must be made **within three months** of the warranty claim's origination.

Battery Warranty and Specifics:

- Amp hour warranty period is recorded by Denago® EV.
- Battery warranty claims require Denago® EV specified testing.
- Non-factory additions directly to batteries will void the warranty.
- The 8-year full replacement battery warranty applies solely to personal-use vehicles and excludes commercial-use vehicles.



RESERVED RIGHTS

Denago® EV reserves the right to inspect vehicles, modify designs, or assess warranty claims without needing to update previous products. Purchaser acknowledges that this warranty is the entire warranty provided by Denago® EV and that no exceptions or modifications to this warranty is valid without written approval from Denago® EV Corporation.

DENAGO® EV'S MAIN PRIORITY IS TO TAKE CARE OF ALL OUR DEALERS AND CUSTOMERS. YOU ARE OUR NUMBER ONE PRIORITY AND WE WILL PROVIDE YOU WITH THE EXCELLENT CUSTOMER SERVICE YOU DESERVE 24/7. IF THE PRODUCT WARRANTY REGISTRATION FORM IS NOT COMPLETED AND SUBMITTED TO DENAGO® EV AT THE TIME OF THE ORIGINAL RETAIL SALE, PURCHASER MUST PROVIDE PROOF OF DATE OF PURCHASE SUCH AS ORIGINAL RETAIL CUSTOMER INVOICE OR BILL OF SALE WITH ANY WARRANTY CLAIM.

DISCLAIMER

THIS LIMITED WARRANTY IS EXCLUSIVE. DENAGO® EV MAKES NO OTHER WARRANTY OF ANY KIND EXPRESSED OR IMPLIED, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WHICH EXCEED THE OBLIGATIONS OR TIME LIMITS STATED IN THIS WARRANTY ARE HEREBY DISCLAIMED BY DENAGO® EV AND EXCLUDED FROM THE WARRANTY. THE REPAIR OF THE DEFECTIVE VEHICLE OR COMPONENT THEREOF IS THE SOLE REMEDY OF THE PURCHASER. DENAGO® EV MAKES NO OTHER REPRESENTATION OR WARRANTY OF ANY KIND, AND NO REPRESENTATIVE, EMPLOYEE, DISTRIBUTOR OR DEALER OF DENAGO® EV HAS THE AUTHORITY TO MAKE OR IMPLY ANY REPRESENTATION, PROMISE OR AGREEMENT, WHICH IN ANY WAY VARIES THE TERMS OF THE WARRANTY.

SAFETY WARNING

ANY MODIFICATION OR ALTERATION TO THE VEHICLE BEYOND FACTORY SPECIFICATIONS, INCLUDING THOSE THAT AFFECT THE WEIGHT DISTRIBUTION, STABILITY, OR SPEED OF THE VEHICLE, CAN CAUSE SERIOUS PERSONAL INJURY OR DEATH AND WILL VOID THIS WARRANTY IN ITS ENTIRETY.

FOR ASSISTANCE WITH YOUR DENAGO® EV, PLEASE FIRST CONTACT THE DEALERSHIP WHERE YOU PURCHASED THE PRODUCT. IF ISSUES PERSIST, WE WILL PERSONALLY WORK WITH YOUR DEALERSHIP TO ENSURE ALL IS RESOLVED AS FAST AS POSSIBLE.





DISCLAIMER

We are committed to the continuous improvement of our products and may make changes to their design, features, or specifications at any time without prior notice.

Customers are strongly advised to verify the latest product details with authorized dealers before making a purchase.

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